



Public Opinion of Ukrainians Regarding on the Issues Encountered When Crossing the State Border

This opinion poll was conducted by the Ilko Kucheriv “Democratic Initiatives” Foundation in conjunction with the Kyiv International Institute of Sociology during the period of October 22 and November 12, 2021 using CATI methodology (Computer-Assisted Telephone Interviewing) and based on randomized sample of cellular phone numbers. The study was commissioned by the non-governmental organization Europe without Barriers.

The poll was conducted in all regions of Ukraine, except for the occupied territories of the Autonomous Republic of Crimea and occupied districts of Donetsk and Luhansk Oblasts. Overall, responses from 2003 individuals were recorded. The sample is representative for the adult (18 years and older) population of Ukraine. The statistical margin of error (with the probability of 0.95 including the design effect of 1,1) does not exceed: 2.4% for values close to 50%; 2.1% for values close to 25%; 1.5% for values close to 10%.

POLL RESULTS

1. Have you heard of the integrated border management (IBM) strategy implemented by Ukraine?

	Ukraine overall	West	Center	South	East
Yes	15,9	20,5	16,3	12,9	11,9
No	82,5	78,5	82,0	85,3	86,0
Hard to say/Do not know	1,6	0,9	1,7	1,8	2,1

**by age group*

	18-29 years old	30-39 years old	40-49 years old	50-59 years old	60-69 years old	more than 70 years old
Yes	15,9	13,1	13,4	19,4	19,1	15,8
No	83,6	86,4	84,9	79,2	77,6	81,1
Hard to say/Do not know	0,6	0,5	1,7	1,5	3,3	0,6

2. What do you understand under the “integrated border management”?

	Ukraine overall	Those who have heard about IBM strategy	Those who have not heard
Effective cooperation of governmental institutions on border affairs	26,9	34,4	25,5
Construction and renovation of border crossing facilities	20,4	24,1	19,8
Road construction near the border	5,2	7,5	4,8
Financial support to communities that live near the border	9,9	15,0	9,0
Hard to say/Do not know	37,6	19,1	40,8

**by age group*

	18-29 years old	30-39 years old	40-49 years old	50-59 years old	60-69 years old	more than 70 years old
Effective cooperation of governmental institutions on border affairs	37,2	30,3	26,5	25,6	24,4	13,3
Construction and renovation of border crossing facilities	27,4	20,1	22,5	18,5	16,7	15,5
Road construction near the border	3,7	5,5	4,0	7,6	6,7	4,2
Financial support to communities that live near the border	13,0	6,9	8,3	11,2	7,4	13,3
Hard to say/Do not know	18,7	37,2	38,7	37,1	44,8	53,8

3. Have you crossed the Ukrainian border in the last four years (since 2017)?

	Ukraine overall	West	Center	South	East
Yes	33,5	40,6	30,4	29,8	34,4
No	66,2	59,3	69,5	70,2	64,9

**by age group*

	18-29 years old	30-39 years old	40-49 years old	50-59 years old	60-69 years old	Older than 70
Yes	46,4	39,7	43,1	32,3	19,1	12,5
No	53,6	60,3	56,0	67,2	80,9	87,5

**by settlement type*

	Villages and townships	Towns with population under 100 000	Cities with population between 100 000 – 500 000	Cities with population over 500 000
Yes	24.4	29.7	39.2	46.7
No	75.3	70.3	60.8	52.6

**by financial capacity*

	«We cannot afford food»	«We can afford groceries, but not clothes»	«We can afford groceries and clothes, and we can save up a bit»	«We can afford buying some expensive items»
Yes	17.1%	21.5%	34.6%	52.2%
No	82.9%	78.3%	65.2%	47.6%

**by gender*

	Men	Women
Yes	35,8%	31,7%
No	64,1%	68,0%

**by education*

	Unfinished secondary	Secondary	Specialized secondary	Unfinished higher and higher education
Yes	32,7	19,4	23,6	45,7
No	67,3	80,3	76,4	53,9

4. Which border did you cross exactly? (several answers are allowed; % of those, who crossed the border in the last 4 years)

	Ukraine overall	West	Center	South	East
Land border with Poland	40,3	56,7	33,8	34,6	26,3
Land border with Slovakia	8,4	14,5	5,6	6,3	3,7
Land border with Hungary	12,7	23,9	8,4	5,0	8,6
Land border with Romania	9,8	18,7	4,6	8,1	3,7
Land border with Moldova	7,1	3,8	8,0	12,4	4,1
Land border with Russia	17,1	6,7	14,8	22,2	37,6
Land border with Belarus	7,5	7,7	8,7	7,5	4,3
Air border (via an airport)	51,8	36,3	66,8	48,1	59,9
Sea border (via a ship from a seaport)	2,9	2,7	3,4	3,9	0,5
Demarcation line with the occupied Donetsk and Luhansk Oblasts	3,4	0,4	3,4	0,9	13,6
Administrative border with the occupied Crimea	3,8	1,2	2,9	6,9	6,7
Other	0,9	0,6	1,4	1,0	0,5
Hard to say/Do not know	1,0	1,0	1,0	1,4	0,0

**by age groups, residents of the Western and Central regions*

	18-39 years old (N=205)	40-59 years old (N=168)	Older than 60 (N=54)
Land border with Poland	47,6	44,4	40,9
Land border with Slovakia	14,4	6,9	4,1
Land border with Hungary	20,5	13,7	8,6
Land border with Romania	15,8	9,0	5,2
Land border with Moldova	3,7	8,4	6,2
Land border with Russia	10,1	9,5	16,5
Land border with Belarus	8,4	7,4	10,0
Air border (via an airport)	57,5	45,0	47,0
Sea border (via a ship from a seaport)	4,0	2,6	0,6

Demarcation line with the occupied Donetsk and Luhansk Oblasts	1,8	1,8	2,2
Administrative border with the occupied Crimea	1,2	3,3	0,8
Other	1,0	0,4	2,6
Hard to say/Do not know	1,1	1,3	0,0

**by age groups, residents of the Southern and Eastern regions*

	18-39 years old (N=116)	40-59 years old (N=93)	Older than 60 (N=36)
Land border with Poland	37,8	29,6	14,4
Land border with Slovakia	3,2	9,9	0,0
Land border with Hungary	4,5	11,1	0,0
Land border with Romania	4,5	9,0	5,4
Land border with Moldova	9,0	10,4	6,1
Land border with Russia	26,3	27,3	37,5
Land border with Belarus	5,8	6,4	7,5
Air border (via an airport)	58,7	51,9	35,5
Sea border (via a ship from a seaport)	4,6	1,0	0,0
Demarcation line with the occupied Donetsk and Luhansk Oblasts	4,7	4,8	13,4
Administrative border with the occupied Crimea	1,9	9,7	15,2
Other	0,0	2,0	0,0
Hard to say/Do not know	0,0	1,2	2,7

5. Name the most pressing issues you encountered when crossing the border (several answers are allowed)

Long wait time/queues	62,9
Physical discomfort due to the lack of infrastructure (inaccessible toilets, no shelter from sun, rain etc.)	33,2
Bad processing organization, complicated bureaucratic procedure	31,8
Dirtiness, unpleasant building exteriors etc.	22,3
Rude treatment or discrimination coming from Ukrainian state services	14,8
Corruption or bribery demands	12,9
Rude treatment or discrimination coming from state services of other countries	11,8
Did not encounter any of the above	27,3
Other	2,5
Hard to say/Do not know	0,4

**by border respondents crossed*

	Those, who have crossed only the land border with Poland (N=102)	Those, who have crossed only one land border (all apply) (N=205)	Those, who crossed air border (via an airport) (N=165)	Those, who have crossed border with Russia (N=115)
Long wait time/queues	79,7	66,8	33,2	51,0
Physical discomfort due to the lack of infrastructure (inaccessible toilets, no shelter from sun, rain etc.)	37,4	33,6	7,0	21,3
Bad processing organization, complicated bureaucratic procedure	33,0	25,8	12,5	24,2
Dirtiness, unpleasant building exteriors etc.	18,7	16,1	5,8	5,4
Rude treatment or discrimination coming from Ukrainian state services	11,8	9,5	5,2	11,2
Corruption or bribery demands	7,3	8,0	4,8	12,1
Rude treatment or discrimination coming from state services of other countries	10,5	10,3	7,9	6,9
Did not encounter any of the above	17,5	25,1	56,4	30,9
Other	4,4	2,8	0,8	0,0

**by age*

	18-39 years old (N=321)	40-59 years old (N=261)	Older than 60 (N=89)
Long wait time/queues	68,8	60,5	48,5
Physical discomfort due to the lack of infrastructure (inaccessible toilets, no shelter from sun, rain etc.)	38,4	30,1	23,8
Bad processing organization, complicated bureaucratic procedure	32,6	32,8	26,5
Dirtiness, unpleasant building exteriors etc.	26,1	16,4	25,5
Rude treatment or discrimination coming from Ukrainian state services	17,1	12,2	14,2
Corruption or bribery demands	12,9	13,4	11,9
Rude treatment or discrimination coming from state services of other countries	12,2	12,6	7,9
Did not encounter any of the above	22,5	29,1	39,4
Other	3,8	1,4	1,3
Hard to say/Do not know	0,0	0,0	3,0

**by gender*

	Men	Women
Long wait time/queues	64,8	61,0
Physical discomfort due to the lack of infrastructure (inaccessible toilets, no shelter from sun, rain etc.)	39,9	27,0
Bad processing organization, complicated bureaucratic procedure	37,7	26,4
Dirtiness, unpleasant building exteriors etc.	23,4	21,2
Rude treatment or discrimination coming from Ukrainian state services	18,4	11,4
Corruption or bribery demands	18,3	7,9
Rude treatment or discrimination coming from state services of other countries	16,7	7,2
Did not encounter any of the above	24,1	30,3
Other	3,0	2,1
Hard to say/Do not know	0,8	0,0

6. What do you think would change if the management of the border was effective? (pick up to 4 options)

	Overall	Those, who have crossed border in the last 4 years	Those, who have NOT crossed border in the last 4 years
Fight against contraband would become more effective	32,7	34,7	31,8
Experience of crossing the border would become more comfortable	29,6	34,8	27,1
Procedures would become more comfortable, there would be less bureaucracy	29,6	35,6	26,5
The border would be more secure from organized crime	25,6	24,3	26,2
The queues would disappear	25,3	31,7	22,1
The border would become safer	20,5	22,1	19,7
The cooperation with neighboring countries would improve	19,9	22,7	18,5
The inter-agency cooperation between Ukrainian services would improve	12,5	12,5	12,4
Other	4,5	4,7	4,4
Hard to say/Do not know	12,9	9,6	14,4

**by age*

	18-39 years old	40-59 years old	Older than 60
Fight against contraband would become more effective	39,8	30,3	26,0

Experience of crossing the border would become more comfortable	34,8	29,7	22,6
Procedures would become more comfortable, there would be less bureaucracy	34,0	30,1	22,9
The border would be more secure from organized crime	29,7	23,5	22,7
The queues would disappear	31,2	23,2	19,9
The border would become safer	26,4	16,2	17,8
The cooperation with neighboring countries would improve	22,6	17,5	19,2
The inter-agency cooperation between Ukrainian services would improve	13,5	12,9	10,6
Other	3,0	4,3	6,7
Hard to say/Do not know	7,9	14,1	18,1

**by financial capacity*

	«We cannot afford food»	«We can afford groceries, but not clothes»	«We can afford groceries and clothes, and we can save up a bit»	«We can afford buying some expensive items»
Fight against contraband would become more effective	20,7	27,4	35,4	39,8
Experience of crossing the border would become more comfortable	22,9	23,2	33,3	34,9
Procedures would become more comfortable, there would be less bureaucracy	20,1	26,1	33,1	32,3
The border would be more secure from organized crime	15,5	23,1	30,7	25,2
The queues would disappear	17,3	21,6	25,4	32,9
The border would become safer	17,4	16,0	23,5	24,1
The cooperation with neighboring countries would improve	15,6	19,8	20,9	20,5
The inter-agency cooperation between Ukrainian services would improve	9,5	13,3	13,4	12,5
Other	6,8	6,5	2,8	2,9
Hard to say/Do not know	18,9	16,1	9,0	10,9

7. Have you ever heard of the listed international cooperation and help programs directed at the border?
(several answers are allowed)

	Among all respondents	Have heard of IBM	Have not heard
EU4IBM (EU Support to Strengthening IBM in Ukraine)	15,6	33,9	11,9
Line of credit provided by Poland (as per the Agreement between the Governments of Ukraine and Poland on the provision of credit based on terms of related assistance)	13,5	29,2	10,3
IMMIS (Support for Migration and Asylum Management in Ukraine)	16,5	32,3	13,4
Cross-border Cooperation Programme Poland-Belarus-Ukraine	15,2	31,3	11,9
Hungary-Slovakia-Romania-Ukraine Cross-border Cooperation Programme	14,9	35,4	10,8
Have not heard of any of the above	62,4	34,2	68,2

**by region*

	West	Center	South	East
EU4IBM (EU Support to Strengthening IBM in Ukraine)	22,3	15,0	12,9	9,4
Line of credit provided by Poland (as per the Agreement between the Governments of Ukraine and Poland on the provision of credit based on terms of related assistance)	19,0	13,2	9,3	11,2
IMMIS (Support for Migration and Asylum Management in	21,9	17,5	12,1	11,4

Ukraine)				
Cross-border Cooperation Programme Poland-Belarus-Ukraine	18,7	16,4	12,8	10,1
Hungary-Slovakia-Romania-Ukraine Cross-border Cooperation Programme	20,9	15,5	10,6	9,5
Have not heard of any of the above	51,7	61,7	70,1	71,0

Have you heard of the integrated border management (IBM) strategy implemented by Ukraine?

	Ukraine overall	West	Center	South	East
Yes	15.9	20.5	16.3	12.9	11.9
No	82.5	78.5	82	85.3	86
Hard to say/Do not know	1.6	0.9	1.7	1.8	2.1

The poll was conducted by the Ilko Kucheriv Democratic Initiatives Foundation together with the Kyiv International Institute of Sociology from October 22 to November 12, 2021. The poll was conducted with use of CATI (Computer-Assisted Telephone Interviewing) method in all regions of Ukraine, except the occupied Autonomous Republic of Crimea and occupied areas of Donetsk and Luhansk regions. 2003 respondents were interviewed, the sample is representative of the adult population of Ukraine, the sampling error does not exceed 2.4%. The study was commissioned by the non-governmental organization "Europe without Barriers" in the framework of the project "Multicomponent public support for reforms related to integrated border management"

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What do understand under the "integrated border management"?

	Ukraine overall	Those who have heard about IBM strategy	Those who have not heard
Effective cooperation of governmental institutions on border affairs	26.9	34.4	25.5
Construction and renovation of border crossing facilities	20.4	24.1	19.8
Road construction near the border	5.2	7.5	4.8
Financial support to communities that live near the border	9.9	15	9
Hard to say/Do not know	37.6	19.1	40.8

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Have you crossed the Ukrainian border in the last four years (since 2017)?

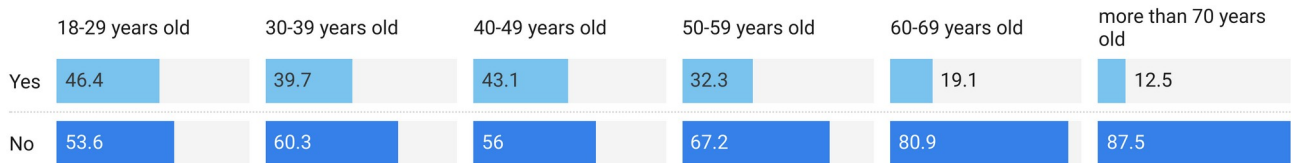
	Ukraine overall	West	Center	South	East
Yes	33.5	40.6	30.4	29.8	34.4
No	66.2	59.3	69.5	70.2	64.9

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Have you crossed the Ukrainian border in the last four years (since 2017)?

Distribution by age group

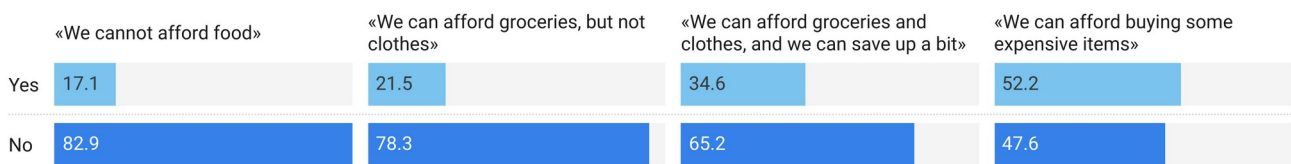


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Have you crossed the Ukrainian border in the last four years (since 2017)?

Distribution by financial capacity

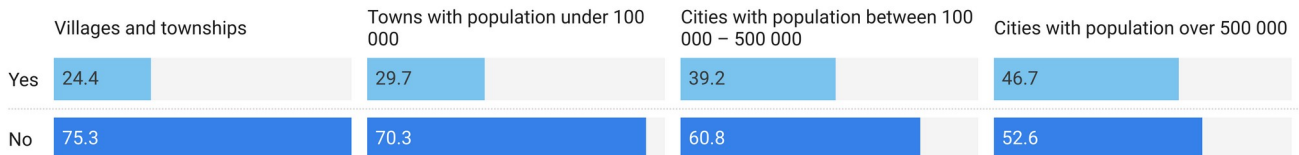


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Have you crossed the Ukrainian border in the last four years (since 2017)?

Distribution by settlement type



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Which border did you cross exactly?

(several answers are allowed; % of those, who crossed the border in the last 4 years)

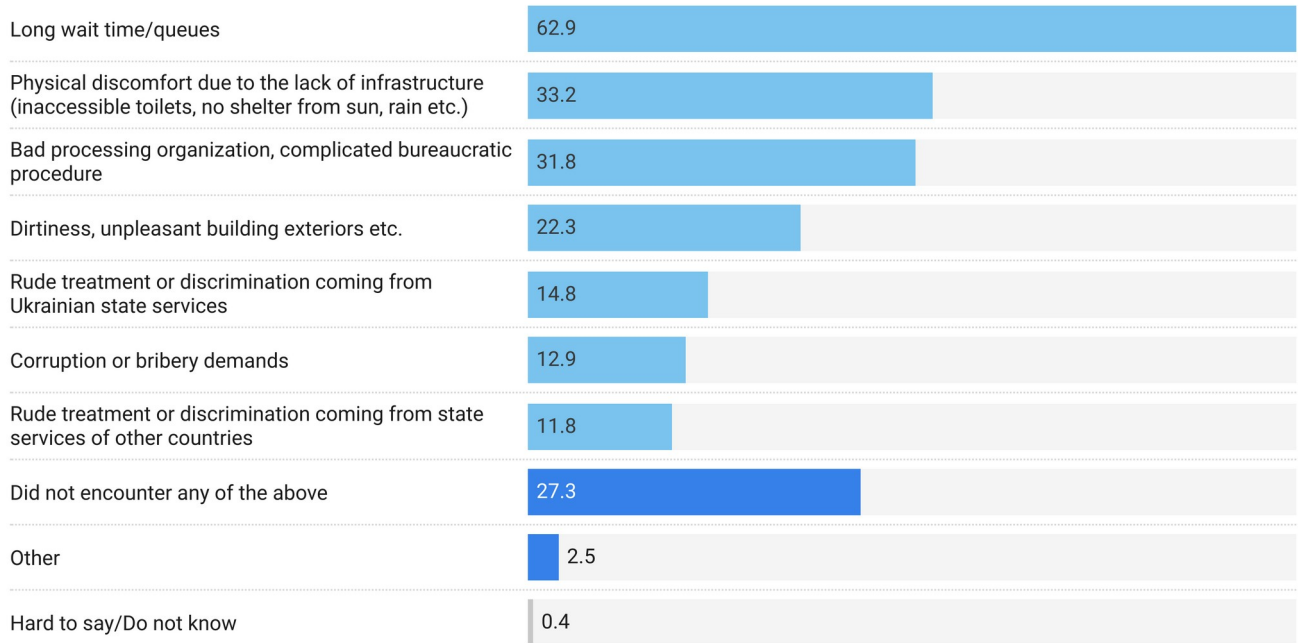
	Ukraine overall	West	Center	South	East
Land border with Poland	40.3	56.7	33.8	34.6	26.3
Land border with Slovakia	8.4	14.5	5.6	6.3	3.7
Land border with Hungary	12.7	23.9	8.4	5	8.6
Land border with Romania	9.8	18.7	4.6	8.1	3.7
Land border with Moldova	7.1	3.8	8	12.4	4.1
Land border with Russia	17.1	6.7	14.8	22.2	37.6
Land border with Belarus	7.5	7.7	8.7	7.5	4.3
Air border (via an airport)	51.8	36.3	66.8	48.1	59.9
Sea border (via a ship from a seaport)	2.9	2.7	3.4	3.9	0.5
Demarcation line with the occupied Donetsk and Luhansk Oblasts	3.4	0.4	3.4	0.9	13.6
Administrative border with the occupied Crimea	3.8	1.2	2.9	6.9	6.7
Other	0.9	0.6	1.4	1	0.5
Hard to say/Do not know	1	1	1	1.4	0

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Name the most pressing issues you encountered when crossing the border

(several answers are allowed)

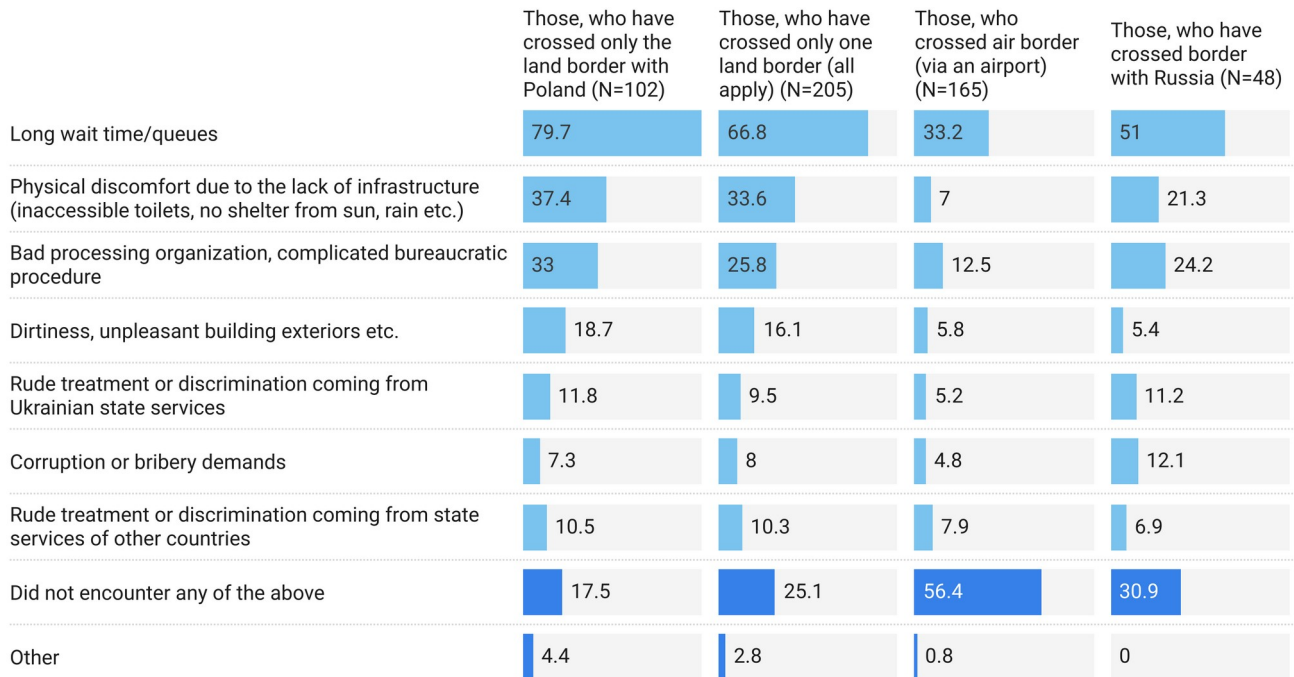


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Name the most pressing issues you encountered when crossing the border

(several answers are allowed; distribution by border respondents crossed)

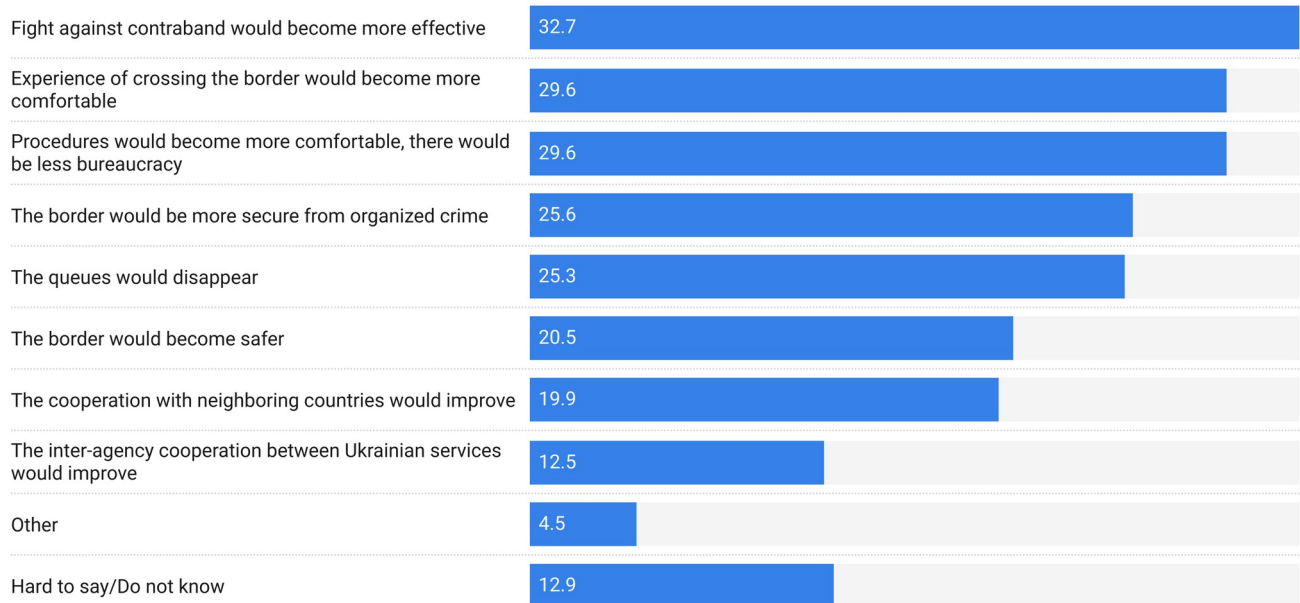


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What do you think would change if the management of the border was effective?

(pick up to 4 options)

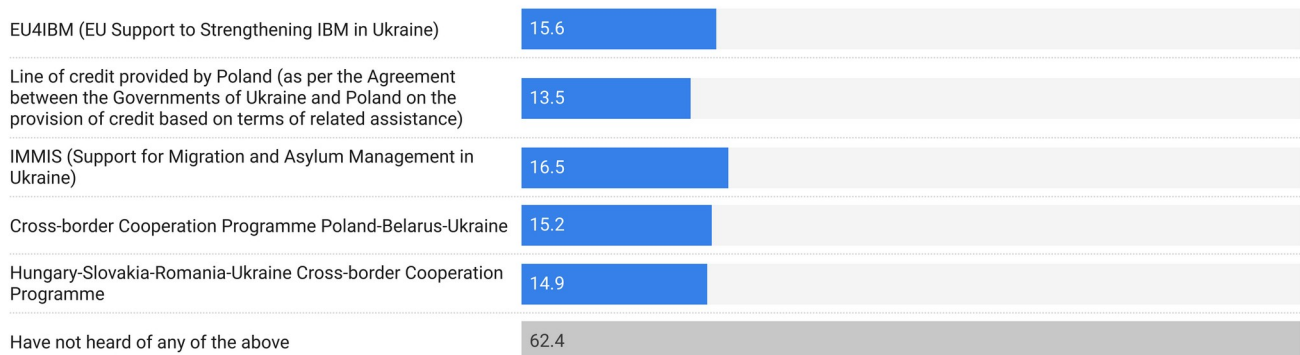


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Have you ever heard of the listed international cooperation and help programs directed at the border?

(several answers are allowed)



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